Appendix A

Station Name	Station ID	Date Tested	Functional	App Status	Issue Description	Reported to SRS Customer Service - Details
Carroll Co. Commissioners	43336	11/12/2022	No	OFFLINE	Offline. Neither card nor app worked. App: "Start Charge Unsuccessful. Unable to use the EVSE, it is in an unknown state." A Leaf driver here told me he couldn't get the DCFC to work and was charging on Level 2 to get home.	Reported via app: Unable to charge, Network Problems - Unable to initiate charging. Tried both the app and RFID card. Charger didn't respond to either.
Howard Co Library - Miller	43335	11/12/2022	No	OFFLINE	No power. Screen is dark	Reported via app: No Power to Station - Station is offline, the screen is dark. See attached photo.
Ripken Stadium - R	43359	11/13/2022	No	OFFLINE	Offline. Neither card nor app worked. Broken latch on CCS connector. App: "Start Charge Unsuccessful. Unable to use the EVSE, it is in an unknown state."	Reported via app: Visible Damage - Station is offline and the latch on the CCS connector is broken off. See attached photo.
Finksburg Library	153033	11/12/2022	No	*Not Listed	Offline. Neither card nor app worked. App: "Get EVSE Stations Unsuccessful. Charge station not found."	Reported via email to SRS: Fast charger does not initiate. Tried both scanning the QR code and a Shell Recharge RFID card. Neither worked.
BCPL Cockeysville - L	153488	11/13/2022	No	*Not Listed	No power. Unit is dark and wrapped with caution tape.	Did not report, presumed that it is a known issue since the station ID is not listed in the app.
HCLS Glenwood - L	153018	11/12/2022	No	*Not Listed	Offline. Neither card nor app worked. App: "Get EVSE Stations Unsuccessful. Charge station not found." Another EV driver told me that she couldn't charge on this station.	Phoned CS. They said there was a note that this unit is due to be replaced. She said that she will put in a note that the power should be turned off to help other drivers know that this is not operable.
HDG City Hall	53381A	11/13/2022	No	AVAILABLE	Error code: Proximity Error1 (on 3 attempts)	Phoned CS. On hold for over 25 minutes. I had already left the station when CS finally answered. CS confirmed that there was already an open case on this station and he said he would update it with my report.
S Carroll Sr CC - R	43395	11/12/2022	No	AVAILABLE	Red indicator ring on vehicle. Charger Error: "Charger did not detect vehicle. Check the connector or the ignition!"	Reported via app: Unable to charge, Other - Got the following message: Charger did not detect the vehicle. Check the connector or ignition!
Howard Comm Coll - R	43371	11/12/2022	No	AVAILABLE	Did not initiate via app or card. App: Start Charge Unsuccessful. Unable to process your request please try again later.	Phoned CS. They could not communicate with the station, said it had network issues and that they would create a case.
BWI Cell Lot - #1	54161	11/12/2022	No	AVAILABLE	Error code: TIMEOUT_INSULATION_TEST	Reported via app: Unable to charge, Other - Could not charge on Nov 12. Error code: TIMEOUT_INSULATION_TEST
BWI Cell Lot - #4	54153	11/12/2022	No	AVAILABLE	Error code: Communication_Failed	Reported via app: Unable to charge, Other - Could not charge on Nov 12. Error code: Communication_Failed
Arbutus - R	153019	11/12/2022	No	AVAILABLE	Start button didn't respond to pressing when blinking	Phoned CS. He restarted the station but the start button wouldn't react. He said he'd put in a report.
Arbutus - L	153034	11/12/2022	No	AVAILABLE	Error code: Err 22. When the start button is pressed it immediately says to return the connector to the holster.	Phoned CS. He restarted the station but it still didn't initiate. CS said there was already an open ticket on this station.
BWI Rideshare Lot - #3	54147	11/12/2022	No	*Not Listed	No power. Screen blank.	Reported via app: (continuation with 54163) Also, station ID 54147 at the same location has no power. Screen is dark.
BWI Rideshare Lot - #6	54163	11/12/2022	No	AVAILABLE	Error code: Proximity Error1, Damaged CCS	Reported via app: Unable to charge, Other - CCS connector is broken. CHAdeMO session does not initiate. Error code: Proximity Error1
MDA HQ Annapolis - R	53378A	11/6/2022	No	AVAILABLE	Error code: Communication_Failed	Reported via app: Unable to charge, Network Problems - Charging failed. Error code: Communication_Failed
S Carroll Sr CC - L	43396	11/12/2022	Low Pwr	AVAILABLE	Low power, 16 kW	Reported via app: Other - Very low changing power. 15.6 kW
HCC A Lot - L	43394	11/13/2022	Low Pwr	AVAILABLE	Low power, 15 kW	Reported via app: Other - Station ID 43394 and 43398 have lower power than is normal. Both charge at only 15 kW. Normal is around 40 kW. See attached screenshots from Shell Recharge app.
HCC A Lot - R	43398	11/13/2022	Low Pwr	AVAILABLE	Low power, 15 kW	Reported via app: Other - Station ID 43394 and 43398 have lower power than is normal. Both charge at only 15 kW. Normal is around 40 kW. See attached screenshots from Shell Recharge app.
2660 Riva Rd - R	43373	11/6/2022	Low Pwr	AVAILABLE	Low power, 15 kW	Phoned CS. Rebooted, but only charged at 15 kW. Created a ticket for low power.
Chesapeake Beach - R	43356	11/11/2022	Low Pwr	AVAILABLE	Low power, 15 kW	Reported via app: Other - Only charging at 15.4 kW.

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Station Name	Station ID	Date Tested	Functional	App Status	Issue Description	Reported to SRS Customer Service - Details
Kenhill Center - R	153020	11/11/2022	Card Only	OFFLINE	Offline - Card only. App: "Start Charge Unsuccessful. Unable to use the EVSE, it is in an unknown state."	Reported via app: Unable to charge, Network Problems - Station offline Nov 11. Unable to initiate charge via app.
Aquatic Center - L	43358	11/12/2022	Card Only	OFFLINE	Offline - Card only.	Reported via app: Unable to charge, Network Problems - Station is offline.
Eastport - R	53197	11/6/2022	Card Only	*Not Listed	Offline - Card only. App: "Start Charge Unsuccessful. Unable to use the EVSE, it is in an unknown state."	Reported via app: Unable to charge, Network Problems - Offline. Station does not initiate via app. Does initiate with RFID card though.
Glen Burnie Garage	153016	11/12/2022	Closed	FAULTED	Faulted since August Temporarily inaccessible. Section of garage is closed. (exempt)	Station has been Faulted since August. Reported via email to BGE that the floor of the garage with the charging stations is closed due to construction.
Whitmore Garage	153025	11/6/2022	Closed	*Not Listed	Station is not listed on app. Temporarily inaccessible. Section of garage is closed. (exempt)	Temporarily closed. All stations at this location have been removed from being listed on app.
Harford County Govt - R	53386A	11/13/2022	See Note	AVAILABLE	Note: Sign covering screen: "CHARGER UNDER REPAIR" However, the charger seemed to function as normal.	Reported via app: Other - Sign says "charger under repair" but it works OK.